



## Dynasty Iron Doors Ornamental Garage Door Sections Warranty

### OUR WARRANTY TO YOU...

Dynasty Iron Doors, LLC Ornamental Garage Doors combine the beauty and resilience of handcrafted ornamental iron and the durability of steel. This warranty is effective for all ornamental garage doors manufactured by Dynasty Iron Doors on or after June 1, 2007. Any previous Dynasty warranties will continue to apply to garage doors manufactured prior to this date. For additional information, including care and maintenance, installation and finishing instructions, contact us or visit [www.dynastyirondoors.com](http://www.dynastyirondoors.com).

### **What This Warranty COVERS...**

We warrant that our ornamental garage doors will be free from defects in materials and workmanship for the periods described. **For Owner- Occupied Single-Family Residence:**

Dynasty warrants the ornamental garage door sections **for two years from the date of installation for the original homeowner.**

### **How to Get Assistance...**

If you discover a problem with your Dynasty Iron garage door, immediately contact the distributor or dealer from whom you purchased our product or contact us directly:

Mail: Dynasty Iron Doors Garage Doors  
c/o Warranty Claims  
2360 West Broadway Road #106  
Mesa, Arizona 85202  
Fax 480-323-2299 Email: [warranty@dynastyirondoors.com](mailto:warranty@dynastyirondoors.com)

Please provide the following claim information: a) date and location of purchase, b) how to contact you, c) the address where the product can be inspected, and d) a description of the problem and the product (photographs are helpful).

### **Upon verification of warranty claim...**

Upon receiving your notification, an investigation is made appropriate action taken within 30 days after receipt of notification. If it is determined that the defect is not covered by the warranty, the dealer may charge an inspection fee for an onsite inspection that was required or requested by the homeowner. If it is determined that there is a defect that is covered by the warranty, the defect will be repaired or the door or section of the door will be replaced, at the discretion of the dealer and Dynasty to the satisfaction of the home owner. This guarantee gives you specific legal rights, and you may have other rights that vary from state to state.

### **What This Warranty Does Not Cover...**

The Dynasty Iron Door warranty does not cover installation of the garage door, the garage door hardware, (e.g. hinges, springs, tracks, operating mechanisms, etc.) or the garage door opener. Please contact your dealer regarding the warranty on the entire garage door system components.

Dynasty is not liable for:

- Normal wear and tear, problems due to misuse, abuse, failure to follow the care and maintenance instructions, or as a result of any cause beyond our control (e.g. fire, flood, earthquake, other acts of nature, exposure to corrosive fumes, and acts of third parties outside of our control).
- Problems related to additional painting and/or staining.
- Damage caused by foreign objects crashing into or otherwise damaging the garage door.
- Structural integrity issues or problems caused by improper fitting of the hardware or sizing of the "sections."
- Hardware, inserts, or components such as hinges, springs, tracks, operating mechanisms, etc.
- Damage or poor product performance resulting from installation into a condition that exceeds product design standards and/or certified performance specifications and/or does not comply with applicable building codes.
- Incidental or consequential damage..

### **Important Legal Information**

**This Warranty sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be specified herein. We make no other warranty or guarantee, either express or implied including implied warranties or merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product, except as expressly contained herein. In the event state law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein.**

No distributor, dealer or representative of Dynasty Iron Doors, LLC has the authority to change, modify or expand this warranty. This warranty extends to the original purchaser (original purchaser means the contractor/ purchaser and the initial homeowner of the structure where the product is initially installed) and is not transferable. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms. Should states or provincial law preclude restriction on transferability, then the warranty period is effective two years from the date of initial purchase.